



GRATITUDE REPORT 2020

Engaging our community to provide the best in personalized care, offering hope, healing and a sacred embrace.

To Our Cherished Mission Family

Thanks to your partnership, trust and engagement, 2019 was a year of realized visions at Mission Hospital. Your support and that of fellow community members, totaled more than \$11.4 million and enabled us to transform lives and bring hope and healing to patients who entrust us with their care.

We have much to celebrate! Here are just a few examples of what you made possible:

- Sue and Bill Gross Emergency Department at Mission Hospital Laguna Beach was completely transformed, providing a more patient-centered experience
- Judi and Bill Leonard Institute for Cancer Prevention, Treatment and Wellness opened and cared for its first patients
- Labor and Delivery Waiting Room was refreshed to provide families a comfortable area to await the newest members of their family

We share more great stories and examples on the pages that follow.

We also welcomed our new Chief Executive, Seth Teigen, to the Mission Family. Thank you Seth for your vision, engaging spirit, and commitment to the Foundation’s philanthropic work.

Thank you, again, Mission Family for your generosity and philanthropic investment in the caring work that is done each day at Mission Hospital.

In 2020, the Foundation is helping Mission Hospital obtain urgently-needed personal protective equipment, including nearly 50,000 face masks to keep our caregivers safe while they fight a virus from which they themselves have no immunity. The stories of these angels and heroes is a story that will be told more fully in next year’s Gratitude Report, to be sure.

Gratefully yours,



John D. Miller

John D. Miller
Chief Philanthropy Officer



James R. Quandt

James R. Quandt
Chair, Foundation Board of Directors

A Message From Seth Teigen

As I reflect back on my first months at Mission Hospital, I’ve never had the opportunity to serve a hospital that has the depth and breadth of philanthropic support that is evident at Mission. The extraordinary response of the community to Mission’s needs for personal protective equipment during the COVID-19 pandemic gives me assurance as we look to the future.

We have big tasks ahead to modernize our facilities both in Mission Viejo and Laguna Beach, while expanding our service lines and outpatient clinics in new neighborhoods. My priorities for Mission each and every day are:

- An uncompromising commitment to patient safety
- The best possible patient experience
- The highest level of caregiver engagement
- The outstanding financial performance that will follow the achievement of the first three, which will insure that Mission will have the financial resources required to meet our community’s needs

I find it so appropriate that the Foundation calls its Annual Report the “Gratitude Report.” Because even in difficult times such as these when we have to arise to the challenge of medical threats such as COVID-19, we have an extraordinary hospital filled with dedicated caregivers surrounded by a supportive community. Indeed, how lucky are we?



Seth R. Teigen

Seth R. Teigen
Chief Executive, Mission Hospital

Coronavirus Information and Support

Please visit coronavirus.providence.org for up-to-date information and links on COVID-19. To donate to Mission Hospital’s efforts, please visit: providence.org/missioncovidddonations.

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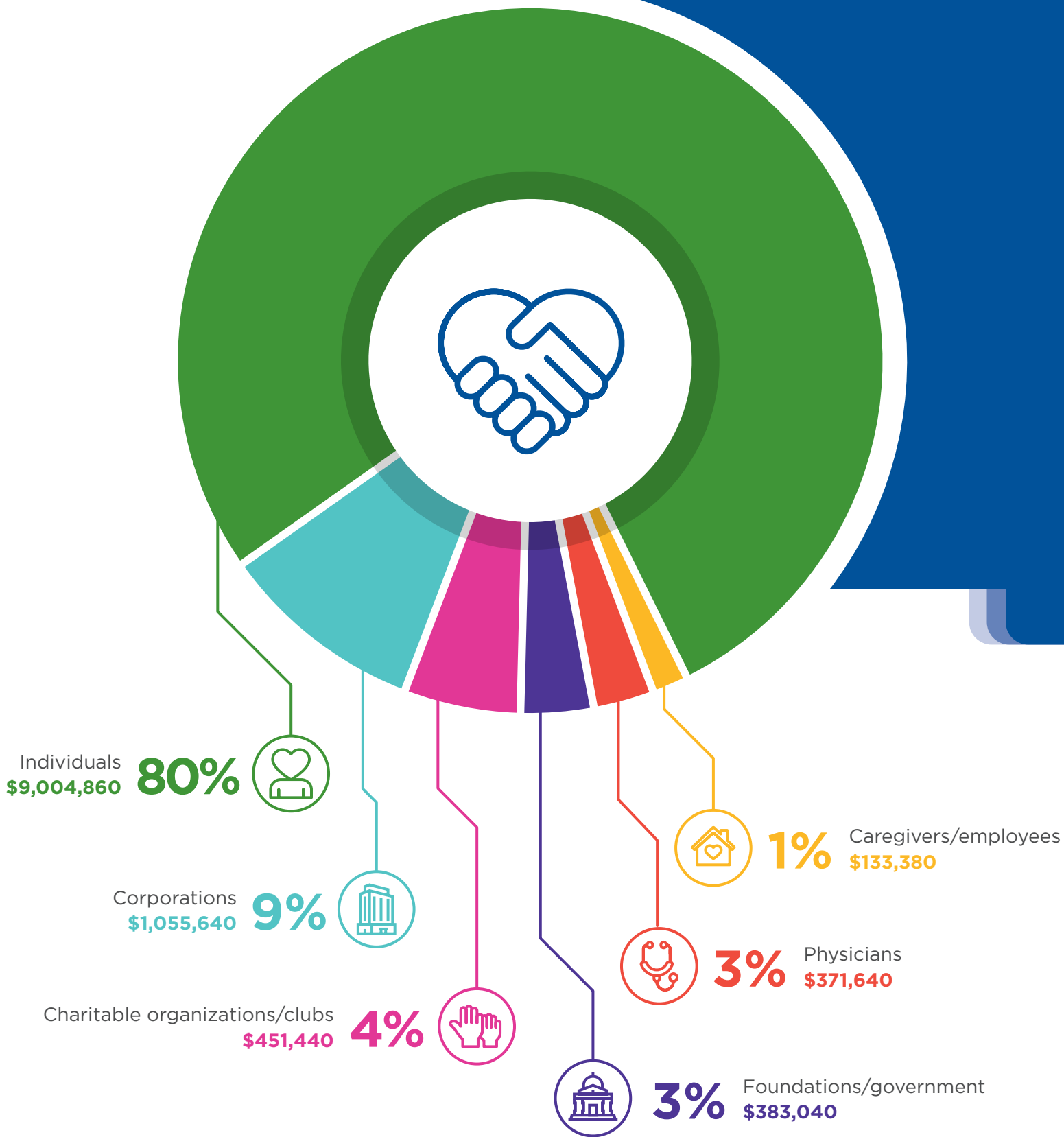
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On the cover: Judi and Bill Leonard, benefactors of Mission Hospital’s beautiful new cancer institute which opened in November

Your Giving

In 2019, thanks to the generosity of 3,265 donors, including you, **\$11.4 million** was raised from 10,439 gifts.



Your Dollars at Work

Here are a few examples of the difference that your generosity made in 2019:

\$8,506,514
Facility Improvements

- Judi and Bill Leonard Institute for Cancer Prevention, Treatment and Wellness
- Sue and Bill Gross Emergency Department at Mission Hospital Laguna Beach refresh
- Labor, Delivery and Recovery refresh and Family Waiting Room refresh – Women’s Wellness Center

\$608,304
Community Support

- Camino Health Center
- Palliative Care
- Funeral services for families in need
- Mammograms for the underserved and underinsured
- Annuitant distribution

\$167,840
New Equipment

- Bladder scanners – Women’s Wellness Center and Operating Room
- Nitrous oxide for Birth Center
- i-STAT Wireless Analyzer and SonoSite® Visualization Tool for Emergency Department/Trauma
- Hematology Slide Stainer and Plasma Thawer – Epidemiology/Lab
- Keiser® Trainer Spin Bike and NuStep® T5XR – Cardiac Rehab

\$89,546
Caregiver Support

- Professional and nursing education
- Valiant Women nursing scholarships
- Cardiac nursing scholarships

\$13,651
Program Support

- Organ Donor Memorial
- Music and massage therapy – Hospice
- Breast Cancer Treatment handbooks
- Grief Program books – Spiritual Care

Jim Adam — Wasn't Ready to Leave His Family

Jim Adam was raised with a love for cooking and food. This love of pizza, hot dogs and burgers was not only hereditary but an addiction. Though Jim didn't exercise, he remarkably didn't have high blood pressure or cholesterol.

Jim's life changed on November 1, while out on a four mile walk with friends. "I had an intensive pain in my scapula and under my arm – no shortness of breath. I thought it was a pulled muscle. When I started to feel nauseous, I knew something was wrong. My friend suggested I put my arm in my shirt sleeve, and when I did, the pain went away. So I thought it was certainly a muscle issue," said Jim. About a day later, Jim went to see Dr. Timothy Huston, his primary care physician, whom after taking his blood pressure, said "you need to go to the ED."

At the Mission Hospital Emergency Department, Jim thought he would be prescribed muscle relaxers and then be sent home. The ED doctor, Dr. James Price, came back and said "Mr. Adam you had a heart attack." Jim was shocked and then thought they were going to put a stent in and he'd go home. An angiogram came back showing four arteries that were closed and he was told he needed open-heart surgery. "That's when it got real," Jim said. "I asked myself 'How did



this happen?' I knew how it happened – I was eating six hot dogs as a serving. All the signs were there."

His wife Brenda, currently undergoing cancer treatment, coincidentally was also being seen at the hospital to ensure a blood clot wasn't causing a swollen ankle that she was experiencing. When the care team learned that her husband was in the ED for a heart attack, they rushed her through for X-rays and an ultrasound so she could be by Jim's side. "Mission Hospital was so good to me – they made sure I was taken care of too," Brenda shared.

Caregivers admitted Jim to the Cardiovascular Intensive Care Unit. "I was anxious. It dawned on me at that moment – that I'm not afraid to die, but I wasn't ready to leave. I have a wife and three kids – I can't leave them.... it's too early."

Dr. Sevak Darbinian, a surgeon, incredible nurses and the entire care team worked together to deliver the best care. "All of the incredible nurses were

compassionate, caring and truly put us at ease during our entire stay," Jim recalled. "I'll forever be grateful to my guardian angel caregiver Pat, for her ability to know what I needed before I even did. She'll forever be in my family." Jim was discharged three days later. "I didn't want to leave as I was fearful of going home since I wasn't going to have nursing care."

Two months post-surgery, Jim feels incredible, has lost 50 pounds and goes to cardiac rehab three days a week. "I just went golfing and walked the whole course at Talega. I've been blessed."

Jim has replaced his food addiction with exercise and is making better food choices. "Mission Hospital treated us like we were family – with dignity, kindness and respect. We know that Mission Hospital is one of the best hospitals in the country and is right in our own backyard. If I'm hurt somewhere else in the country, fly me back to Mission!"



Emergency Care Enhancements Funded Through Community Support

Laguna Beach

In 2016, Mission Hospital embarked on a vital fundraising initiative to expand the Emergency Departments at both locations – Laguna Beach and Mission Viejo. By 2019, the five-phase expansion and restoration of the Sue and Bill Gross Emergency Department at Mission Hospital Laguna Beach was completed. The project expanded the Emergency Department by 30 percent, allowing the addition of a brand-new triage space, conference room, six examination rooms, and four upright observation chairs. Additionally, the total bed count increased to 20, which helps patient flow and decreases wait times. Among the many benefits created through the renovation, the project allowed an opportunity for remodeling

multiple areas, including the waiting room and reception area, the airborne infection isolation room, and the staff lounge. The \$12.5 million project was fully funded by the Sue and Bill Gross Family Foundation and other generous members of our community.

Mission Viejo

Mission Hospital's Holiday Gala, "Beyond the Limits," raised nearly \$3 million for this vital initiative and was co-chaired by Dr. Matthew Kaplan, medical director of Emergency Services at Mission Hospital, and George O'Connell.

"We cannot be more grateful to everyone that has supported the Emergency Department expansion at Mission Hospital. The impact this will have on every patient and family that

seeks medical care in our Emergency Department is incredible," says Dr. Kaplan.

With the Laguna Beach Emergency Department expansion and restoration completed, Mission Hospital's Mission Viejo location is expected to begin construction on their Emergency Department expansion in early 2021. With our community's philanthropic passion and support, the three-phase project for the Emergency Department at Mission Viejo will expand and improve the current facility, increase bed counts, and enhance triage capabilities in order to meet the needs of our growing community.

mission4health.com/givetotrauma

Left: Remodeled waiting area at Laguna Beach ED

Right: Proposed rendering of ED patient room at Mission Viejo

Holiday Gala Goes Beyond the Limits

Mission Hospital’s 2019 Holiday Gala, “Beyond the Limits,” was an enormous success – grossing nearly \$3 million – thanks to hundreds of inspired community members, dozens of physician partners and its dedicated Gala chairs: George O’Connell and Dr. Matthew Kaplan, medical director of Emergency Services at Mission Hospital and CHOC Children’s at Mission.

Proceeds from the sold-out event, held at the Monarch Beach Resort, supported the vital expansion of Mission Hospital’s Emergency Department.

More than 500 guests were moved by the inspirational patient stories of Wade Sundell and Lisa Foto.

Guests also enjoyed an exciting live auction, which included two front-row tickets to a Gwen Stefani concert, an exclusive meet and greet after the concert, overnight accommodations at Planet Hollywood Resort and Casino, and transportation to Las Vegas via private jet.

On behalf of the thousands of patients and families served at Mission Hospital every year, we extend our deepest appreciation to our premier Holiday Gala sponsors: The O’Connell Family, Mission Viejo Emergency Medical Association, Rancho Mission Viejo, and Kevin and Patricia Moriarty.

mission4health.com/gala

Top: Matthew Kaplan, MD – Gala Co-Chair, Seth Teigen – Mission Hospital Chief Executive and George O’Connell – Gala Co-Chair
Middle: Drs. Michael Santoro, John Shaver, Michael Marandola and Kenneth Rexinger
Bottom: Gloria Luna and Margarita Solazzo – Gala Committee members



Valiant Women THINK PINK Breast Health Wall of Honor

Throughout the month of October, Valiant Women of Mission Hospital host the THINK PINK Breast Health Wall of Honor to create awareness for the importance of mammograms and raise funds to support diagnostic care and breast cancer treatment for the underserved. In 2019, this heartfelt event raised \$69,500 thanks to the generosity of so many donors. Special thanks to premier sponsors: Coast Radiology Imaging and Intervention, Inc.; Macy’s; the Mirsky family; and WEX Health.

In its 17th consecutive year, the event encourages community members to honor breast cancer patients and survivors through a beautiful collection of tributes on the Wall of Honor, located at The Shops at Mission Viejo. This event would not be possible without the countless hours of dedication by Valiant Women and volunteers led by Wall of Honor chair, Mary Miyamoto.

mission4health.com/wallofhonor

Top: Wall of Honor Committee – Back row, left to right: Monique Berry, Kay Clements, Deb Foster, Tricia Raymund, Serena Benson, Jennifer Laratonda, Linda Birck and Michelle Danly. Front row, left to right: Patsy Sanquist, Mary Miyamoto, Carolyn Mower, Ellen Edington and Karen Carnahan
Left: Carolyn Mower and Mary Miyamoto

Valiant Women Annual Fundraising Support

 Total Net Raised in 2019
\$179,956

 Total Membership
183

Learn more about Valiant Women at mission4health.com/valiantwomen



Top Charity Events

For the third year in a row, the **Orange County Business Journal** recognized two of our events as top performers – Golf Classic and Holiday Gala. Both were rated in the top four events in Orange County in their respective categories based on net revenue.



Light Up A Life Continues as a Beacon for Palliative and Hospice Care Services

The 2019 Light Up A Life event gave families an opportunity to celebrate and remember loved ones, and honor their friends and caregivers who have made an impact on their lives. The event was held at Mission Hospital Laguna Beach and sponsored by Dignity Memorial, Fairhaven Memorial Services – Funeral and Cremation in Mission Viejo, and Pacific View Mortuary and Memorial Park in Corona del Mar, and raised nearly \$45,000 for palliative and spiritual care services.

Guests were invited to dedicate a message that they placed on a lighthouse, symbolizing the way forward on the journey to healing. Thank you to everyone who continues to support these important programs.

Top: Light Up A Life Committee and Volunteers – Back row, left to right: Alicia Hoover, Maryhelen Davidson, Anne Kahle, Nancy Larrabee, Bob Kelleher, Mary Kelleher, Vicki Veal, Dave Miller, Bob Jones, Jeanne Crandall-Miller, Tania Grade, Jig Bontrager, Cindy Hoffmann, and Sandy Sharp. Seated, left to right: Ginny Moon, Lynda Bartlett – Co-Chair, Betty Thurston, Kathie Indovina – Co-Chair, and Donna DellaCamera.

Left: Lynda Bartlett and Ginny Moon



Camino Health Center Auxiliary Fashion Show and Luncheon

Thanks to the continued support of presenting sponsor South Coast Plaza, the Camino Health Center Auxiliary Fashion Show and Luncheon raised nearly \$250,000 to help ensure affordable health care for thousands in our community. Camino offers care in three locations: San Juan Capistrano, San Clemente and Lake Forest. Each of these centers is dedicated to providing excellent, patient-centered care through its medical, dental, optometry, behavioral health and WIC programs to a growing number of underserved in south Orange County.

This year's New York style runway presentation featured curated looks by major European and American retailers at South Coast Plaza, including Bally, Camilla, Escada, Intermix, Lafayette 148 New York, Maje Paris, Ralph Lauren, Saks Fifth Avenue, Sandro Paris, Tadashi Shoji and Weekend MaxMara. Informal modeling was provided by David Yurman, during the reception.

Among the highlights of the event were raffle drawings for a dream staycation in a five-bedroom home in Dana Point, donated by Barbara Hamilton; a Thanksgiving Tablescape that included fine china, crystal glasses and Cartier Champagne, donated by Gaye Birtcher and Matrice Varela; and a Porsche Experience Package. In addition, a special One in One Hundred drawing featuring a stunning 18 karat yellow gold, diamond and cultured pearl necklace, valued at \$5,000, was graciously donated by JEAN-JACQUES MAMIE Fine Jewelry.

Special thanks to the Event Co-Chairs Margaret Kalimada and Teresa Bell, and Honorary Event Chair, Charlene Jessup, for their compassionate dedication to Camino Health Center and our community.

mission4health.com/caminofs

Top Left: Margaret Kalimada – Co-Chair, Charlene Jessup – Honorary Chair, Teresa Bell – Co-Chair and Deb Drew – Camino Health Center Chief Executive Officer

Top Right: (Left to right) Caroline Coronel, Kerry Wright, Lili Reyes, Kathryn Glassmyer Cenci, Allyson Constantino, Michelle Arena and Chris Bures

Right: Phileen Jones and Gaye Birtcher



Camino Health Center Auxiliary Annual Fundraising Support



Total Net Raised
in 2019
\$274,916



Total Membership
92

Learn more about
Camino Health
Center Auxiliary at
[mission4health.com/
caminoauxiliary](https://mission4health.com/caminoauxiliary)



Left to right:
James Quandt – Foundation
Board Chair, Eileen Haubl –
Chief Financial Officer, Mary
Miyamoto, Sister Martha Ann
Fitzpatrick, Toni and Ronnie
Andrews, and John Miller –
Chief Philanthropy Officer

2019 Vision Award Recipients

The Foundation recognized Toni and Ronnie Andrews and Mary Miyamoto as recipients of the 2019 Sister Martha Ann Fitzpatrick Vision Award.

Toni and Ronnie Andrews have been cherished members of the Mission Hospital family since 2007. Incredibly dedicated and passionate about supporting Mission Hospital, they have shaped their time, talents and treasures in various capacities – individually and as a family. They have extensive community connections and regularly inspire new people to serve as ambassadors and join our fundraising efforts. Toni and Ronnie are truly a dynamic duo.

Mary Miyamoto is a remarkable example of the values of the hospital, as well as the humble spirit that is Sister Martha Ann. Mary has been involved for more than 10 years, and devoted much of her time to Valiant Women and the Wall of Honor. She leads with grace and confidence, and works tirelessly to expand fundraising efforts, community education and vendor partnerships.

Toni, Ronnie and Mary have touched so many lives through their devotion to others and the health of our community. We are blessed by their remarkable Spirit of Giving.



**Mission Hospital is proud
to have been awarded
Healthgrades – America's
250 Best Hospitals™ Award**

Businesses Unite in the Spirit of Giving



Are you a business looking for a way to expand your social responsibility efforts? There are many ways you can be part of Mission Hospital's exciting growth, while creating wellness within your workplace. Corporate Partners receive marketing opportunities and recognition throughout our hospital and community. Engagement opportunities include making a major gift, naming opportunities, event sponsorship, hosting a cultivation event, grants, employee giving programs, in-kind donations, donating services, volunteer opportunities, and more.

Under the leadership of Brandon Biegenzahn from McDermott and Bull Executive Search, the Corporate Partners Committee is comprised of business leaders representing a variety of industries. They are committed to supporting the health of their community while having the opportunity to network with a purpose with other like-minded leaders.

To learn more about joining Corporate Partners, please visit: mission4health.com/corporatepartners

Above: Brandon Biegenzahn

CARES Act Offers Extraordinary One-Time Charitable Tax Advantages in 2020

The recently approved Coronavirus Aid, Relief and Economic Security (CARES) Act includes changes to charitable deduction rules that provide new incentives for charitable giving in 2020. Highlights include:

- For taxpayers who itemize, taxpayers may deduct qualified donations of cash up to 100% of their Adjusted Gross Income (AGI). This year, for example, if you have an AGI of \$1 million, and you make a \$1 million dollar cash gift to a public charity, you can take a \$1 million deduction that could eliminate your entire tax liability. Any excess qualified contributions can be carried forward to future years for up to five years.
- Contributions to donor advised funds and personal foundations are not eligible for the 100% AGI limitation described above.
- For non-itemizers, cash gifts of \$300 can be deducted from AGI for the first time in 2020.
- For corporations, the deduction limitation has been increased from 10% to 25% of taxable income.
- Although minimum distributions will not be required from most retirement accounts in 2020, the "charitable IRA rollover" is still available for those 72 and older for gifts up to \$100,000.
- Cash gifts to create a charitable gift annuity (CGA) are covered under the Act. Therefore, with a cash gift, the CGA's remainder value will be deductible at 100% of AGI.

To learn more about how you can take advantage of the benefits of the CARES Act or explore other giving strategies, contact John Miller at (949) 364-7701 and john.miller2@stjoe.org or Jim Frey at (949) 315-9166 and jim.frey@stjoe.org. We also encourage you to discuss with your own tax advisor how the unusual charitable opportunities provided by the CARES Act can benefit you and charities, such as Mission Hospital, that you care about.

Philanthropist Circle Members

Philanthropist Circle recognizes cumulative giving of \$100,000 or more to Mission Hospital. Thank you to these generous supporters! For more information on this program, please contact Cynthia Campos at cynthia.campos@stjoe.org or (949) 364-7798.

We welcome the newest Philanthropist Circle members.

- | | | | |
|---------------------------|---------------------------|---------------------------|------------------------------------|
| Carol and Neil Anenberg | Dina and Emile Haddad | Scott and Barbara Maccabe | Homi Sadri and Hilla Sadri, MD |
| Serena and Matthew Benson | Mark and Beth Hebner | Neil and Barbara Phillips | John and Lori Tomlinson |
| Carol and Dennis Berryman | Patricia and Betty Kelly | Scott and Susan Redsun | Richard Toth and Alexander Alacche |
| Jane Clark | Barbara and Jerald Lehman | Kelly and Duane Roberts | Edda and Stanley White |



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Deceased*

Summit Society Members

Summit Society recognizes donors who have left Mission Hospital in their estate plans. We would love to have you included! If you have identified Mission Hospital in your legacy planning, please contact Jim Frey at jim.frey@stjoe.org or (949) 364-4848.

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Mr. and Mrs. Igor Olenicoff
Orange County Neurosurgical Associates
John and Patty Pace
Pacific Life Foundation
Mr. and Mrs. Steven Pal
Dr. and Mrs. Sylvain Palmer
Mr. and Mrs. Lawrence Pasternack
Drs. Michael and Melina Pellini
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Rancho Mission Viejo
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The Roberto Foundation
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Mr. Martin J. Roth

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Sandra Ames
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The Robert and Susan Barnum Family
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Bernard Carr
Carol Catalano
Ms. Helen Charles
Clarence Brown Estate
Jane Clark
Finn Claudi-Magnussen
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Mr. Harry Cusack
Lisa Ann Dale and Steve Roy
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Anonymous
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Mr. and Mrs. Michael F. Winter
Dr. Henry R. Wolfe
Marilyn B. Wooten
Mr. and Mrs. Richard Yarbrough
Mr. and Mrs. Robert J. Young
Janice Zlaket

Deceased*



Edda and Stanley White



We welcome the following donors into the Summit Society.

- Jim and Jennifer Bastian, Jr.
Richard Dominge
Judi and Bill Leonard
Steve Nordeck*
Edda and Stanley White
Penny and Bob Young



Foundation Events

Holiday Gala

December 5, 2020

Due to the COVID-19 pandemic, all other Mission Hospital Foundation events have been postponed until 2021. Should you have any event related questions, please reach out to jennifer.garner@stjoe.org

Follow Mission Hospital on Social Media!

Mission Hospital invites you to follow us on social media and join the conversation. Be sure to like, comment and share when a post interests you. You can find us on these social media channels:



Contact Us

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F: (949) 364-7750

E: missionfoundation@stjoe.org
mission4health.com/foundation



Engagement Opportunities

If the information on these pages has excited you and you'd like to be more involved with Mission Hospital, here are a few ideas:

- Include Mission Hospital in your estate plans or will
- Participate in our Corporate Partners program
- Donate online at mission4health.com/donate and ask your employer to match your gift
- Join a fundraising support group: Camino Health Center Auxiliary or Valiant Women
- Attend a fundraising event, sponsor, donate an in-kind item, or volunteer as an event committee member
- Tour Mission Hospital (Laguna Beach and Mission Viejo)