

Emergency Department Expansion Impact Report



We are profoundly grateful to those who have supported our Emergency Department expansions in Mission Viejo and Laguna Beach. We particularly want to thank those who helped us during our time of need at the O'Connell Family, "Beyond The Limits" Holiday Gala. This record breaking Gala raised the nearly \$3 million needed by Mission Hospital to proceed with the completion of a \$15 million expansion of Emergency Department services at our two hospital locations in Laguna Beach and Mission Viejo.

In the spring of 2019, we opened a renovated and expanded Sue and Bill Gross Emergency Department at Mission Hospital Laguna Beach, made possible through a landmark lead gift from the Gross family, and supported by other generous members of the local community through additional gifts and bequests. The Department was expanded by 30 percent, allowing the addition of a brand-new triage space and six new examination rooms, all of which improved the patient experience and decreased wait times to an average of 20 minutes "from door to doctor."

Now with the proceeds from our Holiday Gala, as well as inspiration from an extraordinary act of philanthropic leadership by Eden and George O'Connell, we are completing the designs to expand our emergency department at Mission Viejo on a similar scale. Once permits and approvals are obtained, we hope to begin construction in 2021. We look forward to expanding capacity, reducing wait times, and improving the experience of our patients and caregivers alike.

The emergence of the COVID-19 pandemic this spring has made clear to every person in our community the absolute importance of emergency medical care. As men, women and even children come to Mission with this highly-infectious disease that requires isolation and, in many cases, intensive care, heroic doctors, nurses and support staff have answered the call to provide them all with exceptional care, whatever the risks and personal costs.

Your past investments in Mission have created within our hospital the capacity to rise to this occasion. Why is this important? Because when life is on the line, nothing is more important than having the best possible care. All that has been accomplished this year, we have done together. On behalf of the patients we serve and the caregivers we support, thank you!

In Mission with you,

John D. Miller
Chief Philanthropy Officer
Mission Hospital

James R. Quandt
Chair, Board of Directors
Mission Hospital Foundation

Emergency Department

First, to everyone who has supported our emergency department expansions at Mission Hospital, my colleagues and I cannot be more grateful. The impact these projects will have on every patient and family that seeks our care is truly incredible. Our heartfelt thanks extends to our donors, our Foundation Board, our dedicated Gala committee, and all those involved in bringing this life-saving work to fruition.

In particular, I want to offer a special thank you to Eden and George O'Connell. It was an honor to Co-Chair the 2019 Mission Hospital Holiday Gala with both of you. Your support and leadership exemplify the power that philanthropy has in improving the health of our community.

Through the dedication of Mission Hospital's Chief Executive, Seth Teigen, along with the tireless planning efforts of our Chief Financial Officer, Eileen Haubl, and the hospital's facilities planning team, this project has moved forward with tremendous momentum.

It has been a privilege to see the enthusiasm of our front-line caregivers as well. Our emergency department nursing leadership, in particular, has played an integral role in the planning. Our nurses have a unique understanding of the complex needs of patients and families and have been instrumental in helping design our space for efficient and effective care.

Among the key features planned for the Emergency Department expansion in Mission Viejo:

- Eight new state-of-the-art rooms to be added to our existing space
- Must needed storage for essential life-saving equipment
- A better-located nursing station to enhance visibility and access
- An updated and built-to-code nursing lounge and locker rooms – essential space to support our caregivers when they must step away from bedside care

We expect the project will be built out in three phases to allow us to keep our four east rooms in continuous operation throughout the renovation. Maintaining these patient rooms during construction will create some challenges, but we are ready to meet them, as these spaces are essential for the work of our caregivers and the high-quality care of our patients.

We are especially grateful that Mission Hospital's leadership team remains focused on two goals:

- Ensuring that patient care remains optimal while we expand
- Designing this expansion with an eye to the future and an understanding that, as South County's population continues to rise in the years ahead, our emergency department will be positioned for continued growth.

As described above, and which you will find illustrated in the enclosure, the new department's layout has been agreed upon. Equipment acquisitions and other features are now swiftly being finalized. Importantly, we have begun the

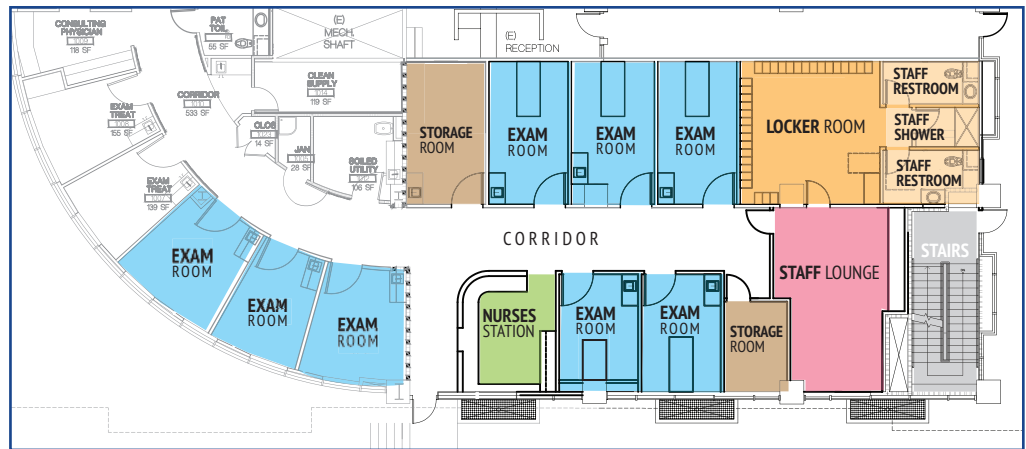
Expansion Impact Report



Changes in the Scope!

Increased the area of the project by taking area from the Main Lobby and Registration area, this will allow to:

1. New distribution and resize of **exam rooms**, allowing to increase the number to eight rooms.
2. New distribution of male / female **lockers, restrooms** and adding a **staff shower**.
3. New **storage rooms** for essential life-saving equipment.
4. New location and distribution of the **Nurses Station** for more efficiency.



submission process to California's Office of Statewide Health Planning and Development (OSHPD) for final regulatory approvals. If all goes well, we break ground in February 2021.

In closing, I want to thank you all again for your support. Just as our South County community depends upon us, we depend upon you. We are incredibly grateful for your passion and generosity, which are making this much-needed expansion of our emergency department services possible. Please feel free to contact me for any concerns or updates.

Gratefully yours,

Matthew Kaplan, MD

Medical Director
Emergency Services
Mission Hospital



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